



Plan Overview

At Triad Benefits, we approach self-funded health plan administration differently.



Triad Benefits has partnered with Securus Benefits to elevate the health plan experience in three unique key ways:

1. We focus on powering next-generation health plans.

We have invested in and administer plans which focus on innovative cost mitigation and care delivery. Our platform has been custom-built to handle all intricacies in administration, payments and adjudications.

2. We offer more service all in one place.

We build our services in-house to increase transparency, reduce complexity and deliver a wider range of services at a lower overall cost.

3. We have made significant investments to ensure the best health plan management and experience.

We provide our clients with a state-of-the-art technology platform that provides employers and their employees with real-time information on their benefits, deductibles, and claims paid.

Painless Implementation

We believe in painless implementations. We have invested in a user-friendly technology platform. No more back and forth e-mails. No more boring implementation calls. With our integrated vendors and diverse plan designs, we can launch your health plan in about a week.

Brokers can access the Securus Benefits portal and...



Then, behind the curtain, Triad Benefits:



Connects banking and member eligibility with PBM and other vendors



Provides dedicated support to plan designers, brokers, and employers



Provides employer and member education materials



Autogenerates and coordinates contracts (SPD, ASA)



Prints and mails ID cards



Creates the SBC



Pays vendors



Begins administering the plan in accordance to the rules

Portals



Member Portal

“Pay-as-you-go” benefit wallet that lets members see exactly what’s covered, check deductible/out of pocket status, and review claims – without calling anyone.

Employer Portal

Real-time dashboard for enrollment, eligibility, and utilization data. Add/remove employees, pull reports, and message our team directly.

Provider Portal

Claim status lookup, EOB retrieval, and secure messaging providers self-serve instead of waiting on hold.

Case Management

High dollar and complex claims get assigned a dedicated case manager who coordinates care, negotiates with facilities, and keeps you informed of the milestone updates inside the portal.

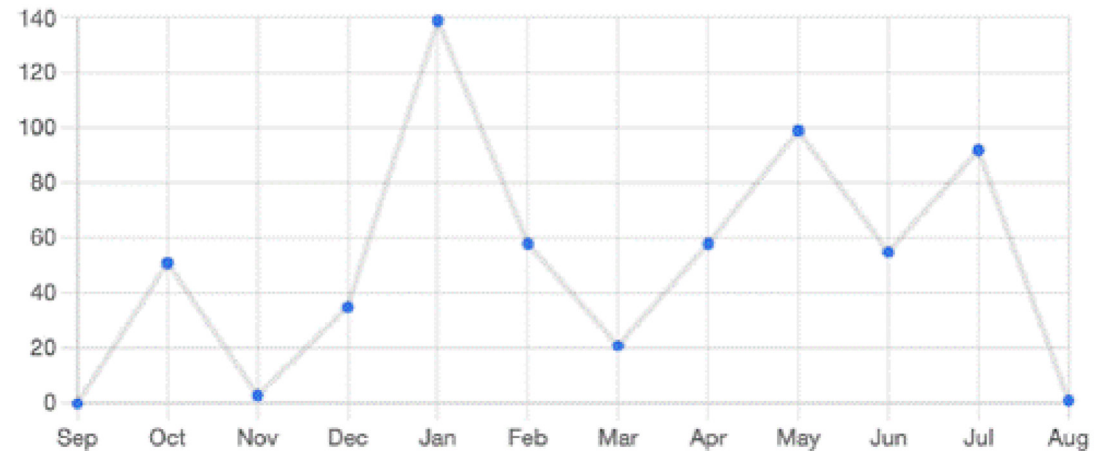
Monitor

With real-time data reporting, employers and their brokers can drill down into the details and analytics to see the big picture at your fingertips.

1 Real-Time Charts

Loss-ratio trends, claim-lag analysis and real-time utilization reports update automatically so you can stay on top of things.

Loss Ratio By Month

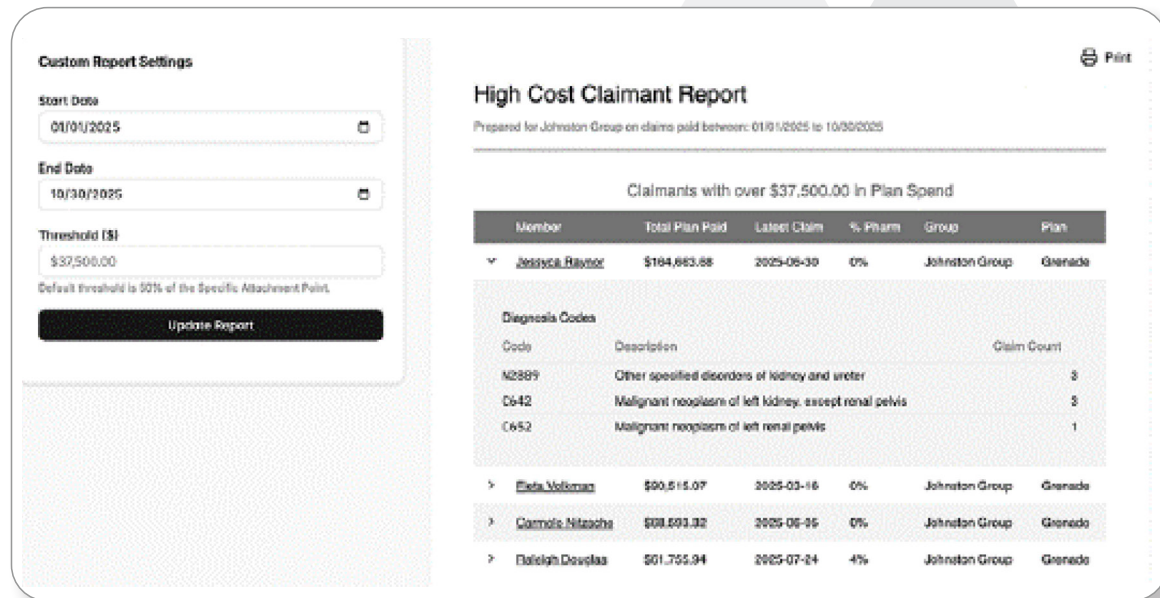


Monitor

Real-time data reporting at your fingertips.

2 Flexible Reporting

Filter by date range, plan, division or type of claim. Flexible reporting in real-time. Export to Excel or PDF format in two clicks.



The screenshot displays a web interface for generating a High Cost Claimant Report. On the left, the 'Custom Report Settings' panel includes fields for 'Start Date' (01/01/2025), 'End Date' (10/30/2025), and 'Threshold (\$)' (\$37,500.00). A note states 'Default threshold is 50% of the Specific Attachment Point.' Below these fields is an 'Update Report' button. On the right, the 'High Cost Claimant Report' is shown, prepared for the Johnston Group on claims paid between 01/01/2025 to 10/30/2025. The report title is 'Claimants with over \$37,500.00 in Plan Spend'. It features a table with columns: Member, Total Plan Paid, Latest Claim, % Pharm, Group, and Plan. The first row is for 'Jenivisa Rivest' with a total plan paid of \$104,663.88 and a latest claim of 2025-06-30. Below this is a 'Diagnosis Codes' section with a table listing codes, descriptions, and claim counts. The final part of the screenshot shows a table of claimants with columns for Member, Total Plan Paid, Latest Claim, % Pharm, Group, and Plan. The first row is for 'Erica Volzmer' with a total plan paid of \$90,515.07 and a latest claim of 2025-03-16. The second row is for 'Carmela Nizucha' with a total plan paid of \$98,693.92 and a latest claim of 2025-06-25. The third row is for 'Daleigh Douglas' with a total plan paid of \$01,755.94 and a latest claim of 2025-07-24.

Custom Report Settings

Start Date: 01/01/2025

End Date: 10/30/2025

Threshold (\$): \$37,500.00

Default threshold is 50% of the Specific Attachment Point.

Update Report

High Cost Claimant Report

Prepared for Johnston Group on claims paid between: 01/01/2025 to 10/30/2025

Claimants with over \$37,500.00 in Plan Spend

Member	Total Plan Paid	Latest Claim	% Pharm	Group	Plan
Jenivisa Rivest	\$104,663.88	2025-06-30	0%	Johnston Group	Grenade

Diagnosis Codes

Code	Description	Claim Count
M2889	Other specified disorders of kidney and ureter	3
C642	Malignant neoplasm of left kidney, except renal pelvis	3
C652	Malignant neoplasm of left renal pelvis	1

Member	Total Plan Paid	Latest Claim	% Pharm	Group	Plan
Erica Volzmer	\$90,515.07	2025-03-16	0%	Johnston Group	Grenade
Carmela Nizucha	\$98,693.92	2025-06-25	0%	Johnston Group	Grenade
Daleigh Douglas	\$01,755.94	2025-07-24	4%	Johnston Group	Grenade

Monitor



Real-time data reporting at your fingertips.

3 Raw Data When You Want It

Need access to the underlying numbers?
Download claim-level extracts or use our API
for integration with your own tools.

```
service_line_number_LX_loop: [  
  date_service_date_DTP: {  
    service_date_03: "20250708",  
    date_time_qualifier_01: "472",  
    date_time_period_format_qualifier_02: "D8"  
  },  
  service_line_number_LX: {  
    assigned_number_01: 1  
  },  
  line_item_control_number_REF: {  
    line_item_control_number_02: "1",  
    reference_identification_qualifier_01: "6R"  
  },  
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    line_item_charge_amount_03: 2906.94,  
    service_line_revenue_code_01: "0490",  
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      product_or_service_id_qualifier_01: "HC"  
    }  
  }  
]
```

Full List of Services



Group Implementation

- Account management team to help assist
- Launch entirely on web-based portal
- Connect banking and text info digitally
- Add custom vendors and fees, auto generation of planned documents, and in-portal eSign

In-House Claims Engine

- Custom adjudication rules
- Stop-loss claims filing and reimbursement
- Claim pricing

Single Log-In Portal

- Member portal
- Employer and vendor portals
- Provider portal

Payment Infrastructure

- Creation of FBO accounts (for employer or 3P)
- Auto-invoicing with line-item details
- Auto-distribution of funds to vendors
- Custom auto ledgering accounting system
- Provider payments
- Member reimbursements

Full List of Services



Reporting

- Real-time charts
- Togglable eligibility, medical, and RX reports
- Raw data accessible via portal and API

Cash Pay Cards

- Creation of virtual credit cards, connected to the claims fund, for pre-adjudicated payments
- RBP calculator for reference price lookup

Support Services

- Asynchronous and synchronous member support
- 100% US-based support team

Communications

- Welcome and support materials sent on launch
- Provider claims communications (EOPs)
- Member communications (EOBs)

Full List of Services



Support Tools

- Custom call routing
- Built-in case management software
- Workflow alerts
- Summaries and transcripts of all support calls
- Provider phone tree and real time eligibility and benefits check tools

Additional Administrative Services

- Print and mail member ID cards
- Print and mail welcome resources
- Employer compliance form filing
- COBRA administration

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